



A Message From The Secretary

KDHE is moving in an exciting new direction this month with new goals, new focus and new energy as we begin the initiative "Excellence in Service: From Good to Great...Again!" Excellence in Service or EIS will give each of us an opportunity to participate in an effort to make our workplace better for our customers and for ourselves. It will mean improved communication, improved technology and training, and improved partnerships between programs, bureaus, offices and divisions. The bottom line is we should all feel an integral part of the larger organization, a single agency working for Kansans, and through EIS we will get there!

Two aspects of EIS already completed include the new logo and the new intranet site. Thank you for your votes on the logo! We appreciate your input, and we would also appreciate your input on the new intranet site, <http://kdhenet>. This tool will allow you to better communicate within your specific areas, but also will allow other employees in the agency to see what issues and projects you have underway.

EIS will provide us with better data and better resources to help us do our jobs with the customer in mind. We will implement cross-functional teams, additional employee training, and surveys for increased feedback.

Representatives from your division have been involved with EIS from the beginning making this project one with a significant focus on employee participation. That will continue and in fact will increase as we continue with the EIS initiative.

We invite you to get involved, ask questions, and participate in every way available to ensure your voice is heard. If you missed the preview on Aug. 1, please go to the intranet link: http://kdhenet/videos/KDHE_New_Day_Video.wmv. And keep watching for more details from your division director and bureau director and the Office of the Secretary in the days and weeks ahead.

Be well,